

WARRANTY

DOMESTIC APPLICATIONS

Puresilk Chromatalyzer models: CPS2 and CPS3 (models not for commercial applications)

- 2 - Year Warranty – Parts (Not including maintenance items)
- 2 - Year Warranty - Workshop Repair Labour (Not including maintenance items)
- 1 - Year Warranty - Infield Labour (30kms of an authorised service agent)

COMMERCIAL APPLICATIONS - Must use COMM1000

Puresilk COMM1000 model:

- 1 - Year Warranty - Parts (Not including maintenance items)
- 1 - Year Warranty - Workshop Repair Labour (Not including maintenance items)
- 1 - Year Warranty - Infield Labour (30kms from an authorised service agent, Not including maintenance items)

Conditions:

- Infield labour charges apply to units installed for a period exceeding 12mths
- Infield labour charges may apply within the 12mth period if location is more than 30kms from authorised service agent
- Freight charges are the responsibility of the home owner
- Under no circumstances shall the manufacturer be liable for incidental or consequential damages, inconveniences or expenses in connection with the removal, installation or replacement of equipment
- Under no circumstances shall the manufacturer be liable for damage caused to persons or property as a result of use of this equipment
- Charges will apply during the warranty period if installation or method of operation is not in accordance with our instructions
- Use with bore water may void warranty
- Warranty extending beyond 1 year is not transferable
- Purchase receipt must be produced to claim warranty

The following invalidates warranty

- Incorrect installation
- Incorrect use
- Misuse
- Water in excess of 40 deg C
- Water temperature of 0 deg C or lower
- Pressures exceeding 350kpa
- Where used for a purpose other than that described in this manual
- Use of non-genuine components / reagents / indicators
- Use of chemicals or optional equipment not authorised for use by Puresilk
- Where immediate action has not been taken to rectify a problem